

Acronyms and Abbreviations

Acronym	Definition
ABBR	Annual Base Benefit Rate
ABS	Absence monitoring
ACC	Austin Data Center
ACD	Automatic Call Distribution
ADP	Automatic Data Processors (third party payroll processing)
AM	Absence Management (as a process)
AMS	Absence Management System
AP	Academic Personnel
APD	Academic Personnel Director
APO	Academic Personnel Office
ARAG	ARAG Legal Group Services
ASUCLA	Associated Students University of California, Los Angeles
AVC	Assistant Vice Chancellor
AWE	Approval Workforce Engine
AYSO	At Your Service Online
BPM	Business Process Mapping
CA	Commitment Accounting
CBT	Computer Based Training
CCB	Change Control Board
CEMLI	Configuration, Enhancements, Modifications, Localization and Information
CFO	Chief Financial Officer
CHRO	Chief Human Resources Officer
CIO	Chief Informational Officer
CM	Case Management
CME	Personal Job Data from AON Hewitt BPM
	Consolidated Omnibus Budget Reconciliation Act
COBRA	Continuation of Coverage Assistance through Conexis
COE	Center of expertise
CRP	Conference Room Pilot
CS	Customer Service
CSR	Customer service representative
CWR	Contingent Worker
DDL	Data Definition Language
DDODS	Data Distribution ODS (Operational Data Store)
EAP	Employee Assistance program
EDB	Employee Data Base
ERD	Entity Relationship Diagram
ERM	Enterprise Risk Management
ERP	Enterprise Resource Planning
ESS	Employee Self-Service
ETL	Extract-Transform-Load
EVP	Executive Vice President
FAQ	Frequently Asked Questions
FDD	Functional Design Document
FMLA	Family Medical Leave Administration
FSA	Flexible Spending Account

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FSA	A pre-tax process, taken out of an employee's paycheck that is managed by Conexis. The intention is to lower the gross wages and results in a tax savings for the employee.
FTE	Full Time Employee
GCDP	Global Consulting Delivery Portal
GL	General Ledger
GSD	Global Services Development - Based in India
GTN	Gross-to-Net
H S A	Health Spending Account
H S A	Health Spending Account (see FSA definition)
HCM	Human Capital Management
HECH	Higher Education Constituency Hub
HIPAA	Health Insurance Portability and Accountability Act
HPQC	Hewlett-Packard (or HP) Quality Center
HR	Human Resources
HSCP	Health Sciences Professionals
IDM	Identity Management
ILT	Instructor Lead Training
IVR	Interactive Voice Response
KM	Knowledge Management
KPI	Key Performance Indicators
LMS	Learning Management System
LOA	Leave of Absence
LSP	Location Support Personnel
msp	Managers and Senior Professionals
MSS	Manager Self-Service
OBAW	Oracle Business Analytics Warehouse
ODS	Operational Data Store
OLA	Operating Level Agreements
PHI	Personal Health Information
PIE	Period of Initial Eligibility
PII	Personal Identity Information
PM	Project Manager
PMO	Project Management Office
POI	Person of Interest
PPS	Payroll Personnel System
PS	PeopleSoft
PSFT	PeopleSoft
PSS	Professional Support Staff
QC	Quality Center
QMCSO	Qualified Medical Child Support Order
QMCSO	A court order requiring the employee covers the medical benefits of a child or dependent.
R&F	Records and Fulfillment
RASC	Retirement Administration Service Center
RMDC	Rocky Mountain Data Center

Acronyms and Abbreviations

Acronym	Definition
SIT	System integration testing
SLA	Service level Agreements
SME	Subject Matter Experts
SMG	Senior Management Group
SOA	Service Oriented Architecture
SOH	Statement of Health
SSC	Shared Service Center
SSN	Social Security Number
SSN VS	Social Security Number verification service
SSO	Single sign on
STS	Shared Technology Services
T&A	Time and Attendance / Talent Acquisition
T3	Train-the-trainer
TDD	Technical Design Document
UAT	User acceptance testing
UCB	University of California, Berkeley
UCD	University of California, Davis
UCH	University of California, Hastings
UCI	University of California, Irvine
UCLA	University of California, Los Angeles
UCM	University of California, Merced
UCOP	University of California Office of the President
UCPath	University of California, Payroll, Academic personnel, Time and Human resources
UCR	University of California, Riverside
UCSB	University of California, Santa Barbara
UCSC	University of California, Santa Cruz
UCSD	University of California, San Diego
UNEX	University Extension
UNEX	University Extention Organization
UPK	User Productivity Kit
UTP	Unit Test Plan
UTR	Unit Test Results
VC	Vice Chancellor
WBT	Web Based training
WFA	Workforce Administration